

Addendum to FY18 Shelburne Housing Authority Annual Report

In FY 2018 Shelburne Housing Authority managed 46 units of elderly housing at Highland Village Apartments.

The most important development in FY 2018 was the finalizing of the scope and funding of the long planned kitchen and bathroom rehabilitation project also known as FISH project 268028. This project entails the removal and replacement of step-over tubs with roll-in showers. This will more easily accommodate the needs of our population at Highland Village. In addition to the shower / tub replacement, the floors of all 46 bathrooms will be remediated, removed and replaced as well.

The kitchen portion of the rehabilitation involves the removal of the old sink coupled with remediation and replacement with brand new stainless steel sinks.

During the project each resident will be temporarily re-located to another unit on site for a period of roughly sixteen days at which point they will migrate back to their same unit post rehabilitation. This process has involved producing a Department of Housing and Community Development approved re-location plan which was published on the Shelburne Housing Authority website on February 22, 2018. The plan also went through a thirty day resident / public comment period with all comments having been forwarded to DHCD.

In addition, one-on-one meetings with all residents occurred prior to the completion of the re-location plan, in order to ascertain any needs or accommodation prior to moving. All residents will receive packing materials and whatever physical help they need in order to be re-located.

The temporary units will be furnished with telephones, internet, living room furniture, kitchen and bathroom furnishings and the residents own bedroom furniture which will be moved into and out of the temporary units after each original unit is completed.

Rent collection hovered around 99.9% collected on a monthly basis maintaining what has always been a sterling payment history. Work Orders are now closed in an average of 1.97 days marking a dramatic improvement over years prior.

Shelburne Housing Authority partnered with LifePath, (the on-site social services provider) in presenting staff and resident training on how to identify and effectively deal with Social Bullying. That presentation was very well received by our resident population.

Resident Activities:

Highland Village residents enjoy a variety of community gatherings and activities, mostly created and managed by residents. Weekly activities include a Pop-in for socializing; an arts program that culminated in a resident art show during Shelburne's 250th Anniversary celebration; a Saturday Circle that comprises bring your own lunch for an afternoon of visiting with neighbors while enjoying individual interests, including knitting, crocheting, painting or

collage making, books read, and teaching those interested in learning something new. Monthly events include an end of month community meal most often prepared and served by residents, including delivery to those who are unable to attend and with leftovers sent home with anyone who wishes to have a box; as well as the Friends of Highland Village talking circle, with occasional guest speakers. These events are not limited to residents; rather friends and family are always welcome. In addition, LifePath continues its outstanding program of congregate meals, weekly yoga, musical events, and special workshops that promote healthy living and both emotional and physical support in countless ways. Of course, the FRTA buses transport interested residents to the Shelburne Senior Center, down street shopping or groceries in Greenfield, and monthly treks to local malls.